

Bookings – Terms & Conditions

We're excited to host your festive celebration at Bermondsey Bierkeller! Please review the terms and conditions below. These will apply when paying your deposit to secure your booking.

Changing Your Booking Date

If you need to move your booking to a new date, please email us at sales@bermondseybierkeller.co.uk no later than 21 days before your event.

We will:

- Do our best to accommodate a new date (subject to availability)
 - Transfer your deposit to the rescheduled date
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Cancellations

We understand that plans change.

- More than 21 days' notice: You'll receive a full refund of your deposit.
 - 21 days or less: The deposit becomes non-refundable but can be transferred to a new date.
 - Late cancellations: If festive food packages have been pre-ordered, the full package price will be charged.
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Venue Property & Damages

Any damage caused by your party to our venue, equipment, or fittings will be charged at cost, including any labour required for repairs.

Challenge 21 Policy

On Fridays and Saturdays after 8pm, we operate a strict over-18s policy.

If you look under 21, we may ask for proof of age.

Accepted forms of ID include:

- Valid Passport
 - UK Driving Licence
 - Military ID
 - Any card with the PASS hologram
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If you have any questions, feel free to reach out to us at sales@bermondseybierkeller.co.uk.

We look forward to celebrating with you – Prost!